

This Computes!



Department of Health Services Children's Medical Services Network (CMS Net) - Information Bulletin #101

February Change Cycle

Following is a list of changes that were implemented to the CMS Net system for the February Change Cycle on Saturday, 3/5/05:

CMS Net Legacy:

1. **OTPT Case List Report:** Correction to the OTPT Case List report to display the selected Therapist name.
2. **MEDS Inquiry:** Added the MEDS Inquiry option to the Patient Registration Branch Menu.
3. **Application Letters:** Modification to the Application Letters (C-36 letters) to print on one page.
4. **Application Tickler:** Correction to the Application Tickler to remove the 3rd letter due from the tickler list.
5. **Notice of Action Letter:** Correction to the NOA letter to print free text, if entered, when reprinting the letter from CMS Net Legacy.
6. **Denial / NOA Letters:** Added the ability to cancel a Denial letter or NOA letter in CMS Net Legacy if the letter was generated from the SAR system.

CMS Net Web:

1. **Client Search by SAR Status:** Added the selection "ALL" to the SAR Status pick-list to enable the user to view all SAR's generated for the referenced client. After identifying the client and selecting "View SAR", the Search Results screen is displayed for the client. Under the option BY SAR NUMBER, select ALL from the SAR Status pick-list. This will display All SARs generated for the referenced client in alpha order by Provider Name.
2. **Delete SAR:** Added an automatic narrative for the Delete SAR function.
3. **Special Instructions:** Modified Special Instructions field on the printed SAR to include "hard returns" when entering text or selecting multiple text values from the Special Instructions pick-list.
4. **SAR Distribution Cover Letter, Denial and Cancel Letters:** Added Spanish version of the SAR Distribution Cover Letter, Denial Letter and Cancel Letter when printing letters from the SAR system for the family or patient copies. Modified the Cancel, Denial and Cover letters as follows:
 - Added CIN to the Cancel and Denial letters
 - Added number of days for Inpatient Hospital stay

- Added County name to the Denial letter
 - Added effective date of denial to the Denial Letter
 - Modified to reference the correct county/regional office contact phone number
 - Increase font size on the Cover Letter
5. **Printed SAR Form:** Modified the printed SAR form to increase the font size for the SAR number and the Authorization Information section. Also eliminated the blank pages from printing between SARs. Added the following fields to the printed SAR form:
 - County Name
 - Other Coverage section to include Medi-Cal Managed Care, Healthy Families and Commercial Insurance coverages
 6. **Special Instructions:** Added the ability to select the Special Instructions pick-list on the Enter SAR screen and allow Special Instructions to be modified for EPSDT-SS SARs after they have been Approved by the state.
 7. **MEDS Inquiry:** Added the MEDS Inquiry function to the Enter SAR screen.
 8. **Approved Hospital Report:** Modified the Approved Hospital Report posted on the CMS website to eliminate duplications from printing on the report. However, a hospital may appear on the report more than once if there is a variance in the name and/or address.
 9. **Special Instructions for Dental SAR:** Added the following Special Instruction as a default for all Dental SAR's: "Delta Dental will review all requests for authorization of dental services for CCS clients that require a Treatment Authorization Request (TAR) in accordance with existing Denti-Cal policies, procedures, and requirements."
 10. **Edit Provider Phone Number:** Modified the Provider phone number field located in the Edit Provider Address function on the Authorize SAR screen so that it is not a "required" field. The Provider phone number field will be an optional field but must be entered as a 10 digit phone number if updated.